

REHAB ACCESS PHYSICAL THERAPY FINANCIAL POLICY

We are committed to providing you with the best possible care. If you have medical insurance, we are excited to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance in providing us with accurate insurance information. Rehab Access requires all patients provide a valid photo identification and their most current insurance card(s) at the time of service. In the event your insurance company refuses to pay for services due to inaccurate information given by the patient, the obligation for payment will be solely that of the patients.

While the filing of insurance claims is a courtesy that we extend to our patients, all charges are your responsibility from the date the services are rendered. We bill claims electronically to expedite payment of claims. If you have an insurance that requires a paper claim to be completed, we will gladly mail this claim for you.

We utilize all resources permitted by your insurance company to verify coverage and benefits prior to services being rendered. Coverage and benefits are only a quote and will be determined by your insurance company at the time your claim is processed. Our relationship is with you, not your insurance company. In the event your insurance company processes your claims differently than what was quoted, you will be credited or billed in coordination with the explanation from your insurance company.

We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account. Unpaid balances over 90 days are considered delinquent and will be turned over to a third-party recovery agency.

Please note, payments are due at the beginning of each visit. We accept cash, check, money order, Visa, MasterCard, Discover, and American Express. We accept assignment of insurance benefits and are a participating provider for most insurance companies. If you have a deductible and or coinsurance, we will charge no more than our contractual rate with your insurance company.

The following information is an **estimate of coverage** as explained to us by your insurance company. Rehab Access cannot guarantee any coverage quoted by your insurance company.

I understand and agree to the financial policy: I provided a valid id and my insurance card(s) for copy.

You will be provided an estimate of coverage at the time of visit to review and sign.

Thanks,

Billing Department